



Hinckley & Bosworth  
Borough Council

*A Borough to be proud of*

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

<b>Contents</b>	<b>Page Number</b>
<b>Introduction</b>	<b>2</b>
<b>Our Services</b>	<b>2</b>
Recyclable materials	2
Biodegradable waste	3
Non Recyclable waste	3
<b>Collection Points</b>	<b>3</b>
<b>Bins/Containers not presented by 7am</b>	<b>4</b>
<b>Section 46 of the Environmental Protection Act 1990</b>	<b>4</b>
<b>Assisted Collections</b>	<b>4</b>
<b>Additional Waste</b>	<b>5</b>
<b>Overfilled, Overweight and Contaminated Bins</b>	<b>5</b>
Call back cards	6
<b>Additional Bins / Caddies</b>	<b>6</b>
<b>Stolen / Missing / Damaged Bins</b>	<b>7</b>
<b>Limited Storage Space</b>	<b>7</b>
<b>New Developments</b>	<b>8</b>
Capacity	8
Containers for waste	8

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

#### **Introduction**

The council is committed to reducing the amount of waste that is sent for disposal, and to providing an environment where residents can be proud of our cleaner and greener neighbourhoods. We aim to encourage residents to:

- Reduce the amount of waste they produce
- Reuse products
- Recycle waste where possible

All councils have targets to achieve and thanks to the continued efforts of our residents the recycling / composting rate across Hinckley and Bosworth is amongst the best in the Country. We aim to continue to increase recycling and reduce disposal by providing high quality services for the borough.

#### **Our Services**

The council provides an alternate week collection of:

- Recyclable materials and biodegradable garden waste
- Non recyclable materials

Standard bins and containers provided are:

#### **Recyclable materials:**

140 litre or 240 litre black wheeled bin (unless specified a 240 Litre bin will be provided) with a blue lid for:-

- Glass bottles and jars
- Metal food and drink cans
- Aluminium foil
- Household plastic bottles / packaging
- Food and drink cartons
- Aerosols

19 litre or 55 litre recycling caddy for:-

- Newspapers / magazines
- Junk mail
- Envelopes

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

- Directories / catalogues
- Cardboard
- Cereal packets
- Birthday / Christmas cards
- Waste paper

Red Bag for:-

- Clothing / shoes
- Hats / belts
- Sheets / towels
- Curtains

#### **Biodegradable waste:**

140 litre or 240 litre brown wheeled bin for:-

- Twigs and branches
- Plants and cut flowers
- Weeds
- Leaves
- Prunings
- Grass cuttings

#### **Non Recyclable Household waste:**

140 litre or 240 litre black wheeled bin for:-

- Non recyclable household waste
- Non biodegradable household waste

#### **Collection Points**

Wheeled bins and containers must be placed at the edge of your property with the public highway where they are clearly visible and in such a manner as not to cause an obstruction to vehicles and pedestrians. If a property is located on private land the expectation is that containers are presented at the public highway. Exceptions may be made on an individual basis subject to legal consent from all parties concerned.

They should be accessible for collection by 7:00am on the day of collection and be taken back onto the property within 24 hours of collection.

If bins and containers are not presented when the vehicle arrives, we cannot guarantee that they will be emptied until the next scheduled collection.

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

#### **Bins/Containers not presented by 7am**

If a bin is not presented at the time of collection, a card will be left with residents advising that the bin was not available for collection. If a resident has forgotten to present their bin, the Council will return to collect the bin on request by the end of the next working day. Residents will be allowed to request this on 3 occasions during a 12 month rolling period. After the 3<sup>rd</sup> occasion, the Council will not return to empty bins where the resident has failed to present the bin for a period of 12 months.

#### **Section 46 Environmental Protection Act 1990**

The Environmental Protection Act 1990, Section 46 contains legislation which deals with containers being left out on the street for unreasonable amounts of time. Residents must comply with this legislation to avoid complaints of obstructing the highway, smelly bins or the visual impact of containers on the street; from pedestrians and neighbours.

Such complaints are dealt with by sending residents an initial letter explaining their responsibilities with regards to their containers and the legislation that must be adhered to. If the problem continues, a section 46 notice is sent to the resident advising them that they must now comply with the legislation. Further instances are then passed to the Neighbourhood Warden Team, who will make a visit to the resident and explain the issue. If the situation continues the service may be withdrawn until such time as the situation can be resolved.

#### **Assisted Collections**

In special cases where **all** residents in the household are physically incapable of placing containers at the collection point, due to infirmity or disability, applications can be made for an Assisted Collection. This means that Council operatives will collect and return bins and containers directly from your property, from a place specified by you.

**Although every care will be taken in carrying out Assisted Collections the Council cannot accept responsibility for any loss or damage caused as a result of providing an Assisted Collection service**

To assess eligibility for the Assisted Collection Service a visit will be made by an officer to fill out the relevant paperwork. Every three years this list will be audited and to remain assisted you will be required to fill out the paperwork again.

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

#### **Additional Waste**

##### **Recyclable materials – black bin with blue lid, plus caddy**

Recyclable items placed by the side of the bin will be collected. The items should be placed securely to prevent them from blowing away. Additional bins for recyclable materials are available free of charge on request and subject to availability.

##### **Biodegradable Waste – brown bin**

Only waste contained within the bin will be collected. Additional brown bins are available for hire on request and subject to conditions.

##### **Non Recyclable Household Waste – Black bin**

The standard black bin provided has been trialled and calculated to be the correct capacity for most properties with an alternate week collection frequency. Only waste contained within the bin will be collected. The lid should be fully closed and flat.

Bags of waste placed beside bins will **not** be collected unless:

- Collections have been delayed by more than the scheduled number of days (i.e. bank holidays or suspension of service).
- Prior arrangements have been agreed with the Waste Management Team.

Additional waste that is not collected should be placed into the bin after it has been emptied and will not be collected until the next scheduled collection.

#### **Overfilled, Overweight and Contaminated Bins**

Care should be taken not to overfill the bins or make them too heavy to be safely collected.

The lid of the bin must be shut flat prior to collection. Overfilled bins where the lid cannot be closed completely may not be emptied as this can cause problems when tipping into the collection vehicle.

Blue Lidded Recycling bins contaminated with materials other than the specified recyclable materials may not be emptied.

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

Brown waste bins containing anything other than the specified biodegradable waste will be left unemptied and a letter will be sent to the resident. Should a contaminated Brown waste bin be tipped into the back of the vehicle before the crew realise, the whole load can be rejected at the composting site and may have to be taken to a disposal site. For this reason, if an individual persistently contaminates a bin, they will be dealt with under section 46 of the Environmental Protection Act 1990 (see page 4) in accordance with the Council's Enforcement Policy.

#### **Call back cards**

If your bin is not emptied because it is too heavy, overloaded or contains unauthorised items it is your responsibility to remove them. A card will be left explaining why the waste has not been taken and the bin will not be emptied until the items have been removed.

A card may also be left for other reasons; if the crew could not access your bin, or if your bin was not present at the time of the collection. This is to let you know that we called and that we will return on your next scheduled collection. The card will be completed by the crew and posted through your letter box, to make you aware of any issues they have had with your collection.

#### **Additional Bins / Caddies**

##### **Recyclable Waste – Black bin with blue lid, plus recycling caddy**

An additional bin and caddy is available free of charge on request for residents who require additional capacity for recyclable materials.

##### **Biodegradable Waste – Brown bin**

One brown bin is provided free of charge to every participating household within the borough. Houses with larger gardens can rent an additional brown bin every financial year from Waste Management, charges are publicised in the councils 'Scale of Fees and Charges'.

##### **Non Recyclable Waste – Black bin**

The Council provide different sizes (in litres) of black bins, depending on the full time occupancy of the household:

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

<b><u>Number of residents</u></b>	<b><u>Size of bin</u></b>
1 – 2	140 litres
3 – 4	240 litres
5 – 6	360 litres
7 – 8	2 x 240 litres
9 – 10	240 litre + 360 litre
11+	660 litre

Applications for extra capacity will be considered individually, additional capacity will only be issued where the council is satisfied that every reasonable effort has been made to divert recyclable and biodegradable waste.

Any additional bin provided is done so on a conditional basis which will be reviewed periodically to ensure continual compliance. If a change of circumstances occurs the provision of an additional bin will be reviewed.

#### **Stolen / Missing / Damaged Bins**

All bins remain the property of Hinckley and Bosworth Borough Council at all times. Residents are responsible for keeping and maintaining them in a safe, clean and tidy condition.

The council will repair or replace any bins that are damaged, lost, or that become faulty through fair wear and tear.

Where a bin has been lost or damaged more than once within a 12 month period, a charge for repair or replacement will be made as detailed in the councils 'Scale of Fees and Charges'

If a bin is stolen, the householder must report the theft to the police and obtain an incident number which must be quoted on request of a replacement.

#### **Limited Storage Space**

Where properties have limited storage space for wheeled bins, a visit will be made by a member of the Waste Management Team. Where there is no other option, purple sacks will be provided for non recyclable waste, bags may be presented every fortnight at the

## **Hinckley and Bosworth Borough Council**

### **Wheeled Bin and Container Policy**

edge of your property with the public highway where they are clearly visible. New supplies will be delivered every 16 weeks. Recyclable materials may be presented in the blue box (glass, cans, tins, plastics, cartons, foil, and aerosols) and yellow bag (paper and cardboard). There is no alternative for the brown bin.

### **New Developments**

#### **Capacity**

All new residential developments must be provided with suitable and appropriate storage capacity in line with the Council's waste collection and recycling services and Planning Guidance.

It is recommended that developers consult with the Council on the provision of waste storage facilities at the initial planning stage to avoid any future problems.

#### **Containers for Waste & Street Litter**

The Council expects the developer of any new housing / business site to pay for the litter bins, wheeled bins and containers required to allow the collection of street waste, recyclable, biodegradable and non-recyclable waste at new residential properties.

Containers can be purchased directly from the Council who will arrange delivery to new residents as required.

Additional information on the specific waste storage and collection requirements and cost of containers and bins is available from the Waste Management Team on (01455) 238141.