## **APPENDIX 1**

## MITIGATING POVERTY – SERVICE IMPROVEMENT PLANS 2013/14

CORPORATE PLAN AIM	COPORATE PLAN UNDERPINNING PRIORITY	SIPS 2013/14 ACTIONS	LEAD OFFICER	ANTI POVERTY/ DEPRIVATION THEME
CREATE A VIBRANT PLACE TO WORK AND LIVE	Sustain economic growth	Work with the cross border Employment & Skills Partnership, to promote employment opportunities and skills attainment in the Borough	Judith Sturley	Employment Education, Skills and Training
		Support the establishment and implementation of the Apprenticeship Training Agency hosted at NWH College promoting opportunities for all	Judith Sturley	
	Improve the quality of existing homes Provide decent affordable homes	Development of a strategy to provide Decent Homes Plus housing stock in the context of HRA subsidy	Sharon Stacey	Housing and services Living environment
		Agree HRA investment priorities	Sharon Stacey	

	Develop a method of estimating and projecting spend and demand for Disabled Facility Grant	Rosemary Leach	
	Review the empty property strategy and housing renewal policy to improve condition of private housing stock	Rosemary Leach	
Recognise distinct communities	Monitor the provision and impact of service delivery in relation to rural priorities, through the delivery of an annual rural areas review	Edwina Grant	Cross cutting
	Ongoing development of an area based Corporate Plan for 2014-2017	Louisa Horton	Cross cutting
	Continued management and delivery of services across our 3 community houses to improve the quality of life in our priority neighbourhoods	Rachel Burgess/Edwina Grant	Cross Cutting

	Protect the community by creating a safer place	Reduce crime and disorder via partnership work including delivery of targeted campaigns	Rachel Burgess/Maddy Shellard	Crime and ASB
		Fully launch Endeavour internally and to all external partners by September 2013	Sharon Stacey	Cross cutting
		Extend Neighbourhoods in Charge initiative to other areas of the Borough	Maddy Shellard/Rachel Burgess	Crime ASB Cross cutting
		Delivery of awareness sessions in schools re ASB, hate crime, drugs and alcohol	Rachel Burgess/Maddy Shellard	Crime ASB Cross cutting
EMPOWERING COMMUNITIES	Improve Health and Wellbeing	Support the strategic development of the H&B Health & Wellbeing Board and delivery of key priorities in reducing health inequalities and supporting those most in need: Reduce obesity in adults and children; reduce	Simon Jones/Edwina Grant	Health

		smoking; reduce teenage pregnancy; promote good mental health and wellbeing; reduce misuse of alcohol, and support the ageing population		
	Create and support an effective voluntary and community sector	Establish the new H&B VCS Forum and Commissioning Board arrangements to sustain a vibrant VCS and deliver VfM support to those most in need	Edwina Grant	Cross cutting
SUPPORTING INDIVIDUALS	Identify and support the most vulnerable people	Develop and implement a Universal Credit Plan roll out from April 2014 Continue to promote through targeted	Louisa Horton/Leigh Butler Edwina Grant	Income
		campaigns the local offer via Clockwise Credit Union of affordable loans and saving options		Income
	Reduce the impact of poverty to improve health and wellbeing	Offer practical solutions to households in fuel poverty via the DECC funding secured during 2012 bidding round	Rosemary Leach	Housing and services Living environment

		Promote the availability of paying Council Tax over 12 months to all liable to council tax	Storme Coop Storme Coop	Income
		Promote the availability of and take up of Financial Support DHP and LCTS		Income
		Develop approaches to mitigate the effect of the Benefit Cap	Storme Coop	Income
	Deliver the 'Supporting Leicestershire Families' programme	Implement and embed SLF - with a focus on early intervention and diversionary activities for young people and their families	Sharon Stacey	Cross cutting
		Develop the Think Family Partnership	Simon Jones	Cross cutting
PROVIDE VALUE FOR MONEY AND PRO- ACTIVE SERVICES	Efficient, effective and pro-active services	Manage and prepare for Welfare Reform changes	Sharon Stacey/Louisa Horton/Storme Coop	Cross cutting
	Accessible services for all	Review of groups not accessing Choice Based Lettings Scheme and	Patricia Lavender/Jo Wykes	Housing and services Living environment

	develop a plan increase access, and specifically in rural areas		
	Develop tenant profiling within housing services	Clive Taylor	Housing and services