

Here's just a small snapshot of what Hinckley and Bosworth Borough Council has been doing since the Coronavirus crisis started to impact our borough in March 2020.

Awarded rate relief to businesses covering retail, leisure and hospitality amounting to **£9.7m** to **460** businesses



Collected **1,000** tons more recycling and **1,200** tons more refuse than in 2019 and a **300%** increase in garden waste



Distributing **£25m** of government grants to **1,838** local businesses  
In discretionary grants we have paid out **£1.3m** to **327** businesses



**130,512**

views of the council's webpage  
[www.hinckley-bosworth.gov.uk/coronavirus](http://www.hinckley-bosworth.gov.uk/coronavirus)



Supported **631** residents through the Coronavirus Resident Support service



We have paid out **£31,000** in test and trace support payments to support those with significant reductions in earnings due to self-isolating



Received **94,891** calls and emails from residents and businesses requesting advice and support.



Enquiries by email are up by **25%**



**2,406** of people eligible for Working Age Council Tax support have been paid COVID-19 Hardship fund payments of up to **£150** towards their Council Tax bills



Delivered **266** emergency food parcels so far (with more going out daily)



Keeping our residents informed.  
Sent out **329** tweets making over **320,000** impressions



Created **512** facebook posts appearing in **2.8m** news feeds



Responded to **537** requests for business advice and complaints on Covid issues



We have granted **197** discretionary housing payments totalling over **£84k** to support those struggling to pay their rent costs



Awarded **£9.2m** of Retail, Hospitality and Leisure Discount to **459** local businesses



Awarded **£74k** of Nursery Relief to **14** local businesses

