



Leicestershire Partnership Revenues & Benefits

Performance Indicators
2023/24

1. PURPOSE OF THE REPORT

1.1 To inform the Joint Committee of the proposed targets for the Partnership for the year to 31 March 2024.

2. RECOMMENDATION

2.1. That the Joint Committee approve the proposed targets as detailed in table 1.

3. INFORMATION

3.1. Historically targets have been set for the Partnership in February for the forthcoming financial year. This was changed during 2022 as it is important to reflect on the outturn to allow informed decision making.

3.2. Table 1 details the targets for 2022/23, the outturn and the suggested targets for 2023/24.

3.3. There has been a robust discussion at the Partnership Management Board where the board have collectively agreed that the targets for 2023/24 will remain the same as the targets for 2022/23.

3.4. The targets are stretching, any variances will be fed back to this committee as appropriate.

3.5 Table 1

HDC			
PI's	TARGET 2022/23	OUT TURN 2022/23	SUGGESTED 2023/24
Right Time(days)	6	7.8	6 **
New Claims (days)	15	16.7	15
Change Events (days)	6	6.3	6
Council Tax Collection (%)	98.1%	98.3%	98.1%
NNDR Collection (%)	99.2%	98.6%	99.2%
Fraud Sanctions (No's)	6	4	6

HBBC			
PI's	TARGET 2022/23	OUT TURN 2022/23	SUGGESTED 2023/24
Right Time	6	7.8	6**
New Claims	15	16.7	15
Change Events	6	6.2	6
Ctax Collection	97.6%	97.7%	97.6%
NNDR Collection	98.8%	98.1%	98.8%
Fraud Sanctions	6	9	9

NWLDC			
PI's	TARGET 2022/23	OUT TURN 2022/23	SUGGESTED 2023/24
Right Time	6	8	6 **
New Claims	15	17.8	15
Change Events	6	6.3	6
Council Tax Collection	97.3%	97.2%	97.3%
NNDR Collection	99.0%	99.1%	99.0%
Fraud Sanctions	6	4	6

3.6 It is proposed the target for Right Time (days) is deleted. This is because the target is a combination of new claims and change events, and primary focus is on two these not right time.