



Hinckley & Bosworth Borough Council

Forward timetable of consultation and decision making

EXECUTIVE 19 July 2023
Wards affected: All

Income Generation Clean Neighbourhoods Service: New Big Bin Service

Report of Director Corporate and Street Scene Services

1. Purpose of report

1.1 To advise Executive of new waste collection service for residents.

2. Recommendation

2.1 Executive endorse recommendation to introduce new big bin service for a one-year trial period.

2.3 Executive agree the supplementary income and expenditure budgets of £46,725 set out in section 5.

3. Background to the report

NEW BIG BIN (CLEAR OUT) SERVICE

3.1 Following an operational review of the Clean Neighbourhoods Service, Officers recommend the introduction of a new waste collection service for residents to help residents dispose of their waste correctly and reduce fly tipping by offering a trusted alternative to rogue / unlicensed waste collectors. This service will complement the very successful bulky / large item collections and streamline the special collections services we currently operate.

3.2 This service is designed for residents who have too much waste for their bin (but not sufficient for a skip) and want an additional collection when having a clear out, moving house etc. Bins will be delivered to residents and collected 6 - 7 days later (alongside their normal black bin collections). Residents will need to store bins securely and present them on collection day. Only items currently collected within household waste collections can be used (no hardcore, no large volumes of wood etc), and waste types cannot be mixed

(garden waste needs to be collected in a separate bin). One off collections of other items will still be available as a special collection which is price on application depending on materials and volumes.

3.3 The initial service will consist of:-

- Standard: £60 - 1 x 1100l bulky bin (trade waste size), 2 x 204l dry recycling bins, 10 textile bags and 1 sack for small electrical items.
- Double service £100 – double quantities of bins from standard.
- Smaller bin: £50 for 660l bin including all the recycling options.
- Extra week: Additional weeks hire of bins £20 per week (£35 for double service).
- 25% discount for those in receipt of certain benefits (benefits used for bulky / large item collections)

It is proposed to trail the service for 12 months initially and if successful make the service permanent.

3.4 Future development options for the service are dependent on the success of the initial service but could include:

- Garden clearance bin £50 – garden waste only collection (no soil or hardcore – vegetation only)
- Business collection service: £TBC One off clear out collection for businesses - future service to be considered at later date. NB disposal costs may make this prohibitive currently £118 – £138 per tonne)
- We will also explore an additional sack for reuse / donation to a charity shop as a future addition to the service.

3.5 Operationally 1 box van will be needed, 1 additional grade 3 street cleaner (1 existing post to be used in addition) and 4 hours additional admin support. To minimise costs during this trail period Officers will seek to source a low-cost rental on a older box van, employ the additional post on a 12 month fixed term contract and temporarily increase other staff hours for admin support. Should the service prove successful (and income generated is sufficient) then permanent arrangements will be put in place at the end of the trial.

3.6 This additional vehicle and additional income team also provide capacity to provide additional support to waste management by assuming responsibility for all bulky waste collections (thus freeing resource for other operational pressures), and to generate additional income through increased bulky item collections.

3.7 To minimise impact on contact centre and administrative burden marketing for this service will direct residents to website / online booking systems. This approach was used for the free tree scheme and 98.5% of bookings were

successfully made online. The intention is to work with IT to replicate this type of booking system with telephone bookings only available for those who cannot book online.

4. Exemptions in accordance with the Access to Information procedure rules

4.1 This report can be taken in open session.

5. Financial implications [IB]

5.1 The estimated cost of the 12 month trial is: -

Salaries:	£29,525
Vehicle:	£ 13,200
Purchase of bins:	£ 3,500
Marketing / promotion:	£500
Total:	£46,725

The proposed fee will be £60.00 per bin. To cover these costs 779 bins must be collected to break even (16 per week over 48 weeks).

5.3 To ensure this service is financially viable a fee of £60.00 will be charged to generate £46,725 of income.

5.4 In line with financial procedure rules the Executive is asked to approve a supplementary income and expenditure budget of £46,725.

5.5 If the trial is successful and this new service become permanent, after allowing for inflation the costs will be around £54,000. This will have to be covered from additional income and will require Council approval in accordance with financial procedure rules.

5.6 The Street Scene team will continue to look at additional income streams. If the current proposal is successful, it is expected that a further £60,000 will be achieved over the following four financial years.

6. Legal implications (HI)

6.1 As a “waste collection authority” the Council has a duty to collect “household waste”, under section 45 of the Environmental Protection Act 1990, as amended (EPA 1990). Under the Act, the local authority may charge for the collection of specified types of household waste. Section 45(3) of the EPA 1990 provides that “no charge shall be made for the collection of household waste except in cases prescribed in regulations made by the Secretary of State.”

6.2 The Controlled Waste (England and Wales) Regulations 2012 (CWR 2012) defines waste into the category’s household waste, commercial waste and industrial waste. Paragraph 4 of Schedule 1 of the Regulation prescribes

household waste for which a collection charge may be made and specifies household waste which is to be treated as commercial waste only for the purposes of charging for disposal.

The schedule provides that a charge may be made for the collection of the following;

- a. Any article of waste which exceeds 25kg in weight; or
- b. Any article of waste which does not fit or cannot be fitted into—
 - a receptacle for household waste provided in accordance with section 46 of the Act; or
 - where no such receptacle is provided, a cylindrical container 750mm in diameter and 1m in length.

6.3 Bulky waste appears on the schedule of household wastes for which a charge may be made under the Controlled Waste (England and Wales) Regulations 2012, as does any waste that will not fit into a receptacle as specified by a section 46 EPA notice (surplus wastes). The duty to collect does not apply at all to wastes not presented in accordance with a section 46 notice (section 46(11)).

7. Corporate Plan implications

7.1 This new service will contribute to the Corporate Plan Place aim: keep our Borough clean, green and safe and it is hoped it will reduce fly tipping.

8. Consultation

8.1 None at this stage. We will seek feedback on the new service from customers as it develops.

9. Risk implications

9.1 It is the council's policy to proactively identify and manage significant risks which may prevent delivery of business objectives.

9.2 It is not possible to eliminate or manage all risks all of the time and risks will remain which have not been identified. However, it is the officer's opinion based on the information available, that the significant risks associated with this decision / project have been identified, assessed and that controls are in place to manage them effectively.

9.3 The following significant risks associated with this report / decisions were identified from this assessment:

Management of significant (Net Red) risks

Risk description	Mitigating actions	Owner
Demand for service does not materialise meaning income does not cover costs	12-month trail with early review if necessary.	Lisa Rees

	Additional income potential from bulky collections reduced this risk.	
Failure to minimise costs or source box van for 12 months	Vehicle identified but not yet secured and 12 months contracts of employment See 3.7 Failure to secure suitable vehicle will mean service cannot be delivered	Lisa Rees
Limited space available at current depot (Jubilee)	As part of a wider package of changes for the Clean Neighbourhoods service this can be managed in the short term. The service will need to be operated to ensure bins are deployed fully at residents homes to minimise storage at the depot. In the longer term seek additional space at the depot as part of wider service changes / new food waste collections.	Lisa Rees

10. Knowing your community – equality and rural implications

- 10.1 This service will be available to all households in Hinckley and Bosworth.
- 10.2 During the trial period a 25% discount is proposed for those in receipt of certain means tested benefits (the same benefits as are used to claim the discount on bulky / large item collections). The service is significantly lower cost than getting a skip and is priced to be a reasonable cost compared to unlicensed waste collectors operating illegally.
- 10.3 For those with a disability or unable to move a large wheeled bin an assisted collection will be offered (same as for refuse collections whereby staff collect the bin from a pre-arranged location rather than the resident needing to move the bin themselves).

11. Climate implications

- 11.1 The new service will hopefully reduce fly tipping which is damaging and detrimental to our Borough.
- 11.2 The service has been designed to include the separate collection of recyclable items including waste electrical equipment and these items will then be recycled rather than disposed of in landfill or as energy from waste.

11.3 Operationally the intention is to collect most of these bins on general waste collection days. It is intended that empty bins will then be taken straight to the next booking and where possible to blend them with bulky / large item collections. If successful, this will minimise additional mileage / carbon emissions.

12. Corporate implications

12.1 By submitting this report, the report author has taken the following into account:

- Community safety implications
- Environmental implications
- ICT implications
- Asset management implications
- Procurement implications
- Human resources implications
- Planning implications
- Data protection implications
- Voluntary sector

Background papers:

Contact officer: Caroline Roffey, Head of Stret Scene Services x5782
Lisa Rees, Clean Neighbourhoods and Car Parks Manager

Executive member: Councillor L Hodgkins