



Appendix 2 – Service Improvement Plans showing signs of slippage and/or will not meet target date/s

Outcome	Action	Lead Officer	Progress
Reduce our impact on the environment	Reduce CO2 emissions within the Asset Management portfolio (2014)	Matt Burns	The Hinckley Hub has been certified with an A-rating and is targetted to receive a BREEAM Excellent certification. The new Leisure Centre has been approved as an option to be progressed on the Argents Mead site - Asset Management will undertake an Intelligent Client role in the development of the new scheme with one focus on energy efficiency.
Efficient, effective & pro-active services	Develop HBBC's FM provision of Managed Building for The Hub, The Atkins building and Jubilee Building	Matt Burns	Soft FM measures in place. PO provision being agreed with LCC - SLA in draft. Shared service arrangement now in place with LCC for PO's post Work being progressed on all policies and procedures for the Hub and partner organisations.
Efficient, effective & pro-active services	HH05_Migrate WAN links inc Depot [9/13]	Mike Dungey	Carried forward from 2012/13 following delay in building completion. Timescale to be revised. (PL) [7/13] WAN links for the Hub Migrated. AM links have been cancelled - now on notice. Once these lines have ceased - migration will be complete. (PL)
Sustain economic growth	Relocation of Council Offices incorporating key Partners	Malcolm Evans	Job Centre Plus confirmed as co-tenants. Project delayed due to Main Contractor enetreing Administration. Completion Contractor appointed work re-commencing on site early January with revised completion date May 2013. Relocation for HBBC and LCC now complete. Jobcentre Plus to relocate November 2013