



**PERFORMANCE & RISK MANAGEMENT FRAMEWORK
REPORT OF: DEPUTY CHIEF EXECUTIVE (CORPORATE
DIRECTION)**

WARDS AFFECTED: ALL WARDS

1. **PURPOSE OF REPORT**

- 1.1 To provide the council's year to date position on:
- Performance indicators
 - Service improvement plans
 - Corporate risks
 - Service area risks

2. **RECOMMENDATION**

- 2.1 Note the end of year position for items listed at 1.1 above
- 2.2 Recommend actions to improve performance on indicators failing to meet target
- 2.3 Review red (risk score of 9, 8, or 7) risks to improve their risk scores

3. **BACKGROUND TO THE REPORT**

- 3.1 The Council reports quarterly on progress against its Performance Management Framework and Strategic Risk Management.
- 3.2 This report considers current performance with regard to the Corporate Plan Strategic aims

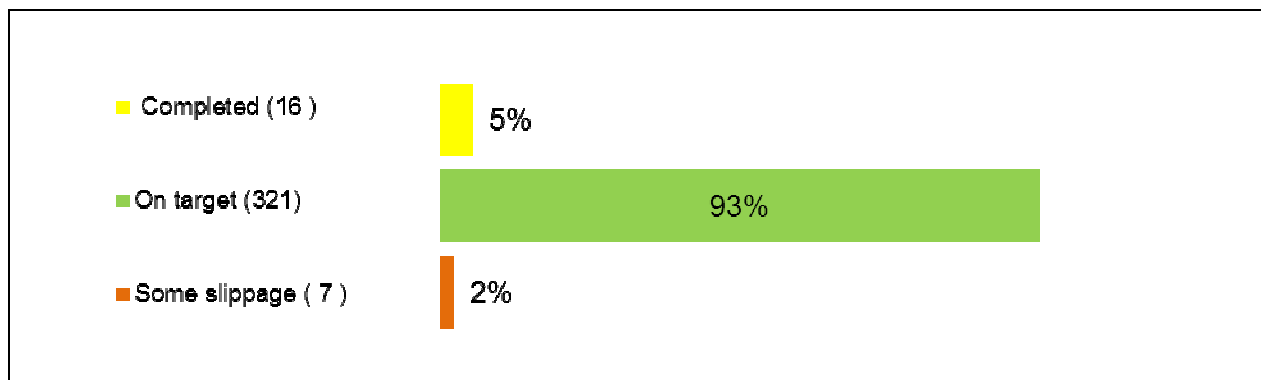
4. **OVERALL SUMMARY – (April 2014 to Jun 2014)**

- 4.1 Performance indicators (monthly and quarterly reporting frequency)

<p>Targets – how are we performing to set targets <i>(5 Indicators are still outstanding due to end of year calculations and/or are awaiting returns from County)</i></p>	<ul style="list-style-type: none"> ■ On target (46) ■ Within 15% of target (0) ■ Below 15% of target (0)
<p>Benchmarking performance against other councils: <i>LGEM (local Gov & East Midlands) have completed a project that allows benchmarking throughout East Midlands. An initial set of five indicators have been agreed and the system is now open for updating returns for 1st qtr. Deadline for inputting 1st qtr is 08 September, so information for reporting will only be always one quarter in arrears</i></p>	
<p>Indicators not yet reported:</p> <ul style="list-style-type: none"> • LI175 - No of hate crimes reported across all agencies • LI23 - Total incidents of assault with less serious injury • LI20 – Total recorded crime offences • LI22 – Total incidences of serious acquisitive crime 	

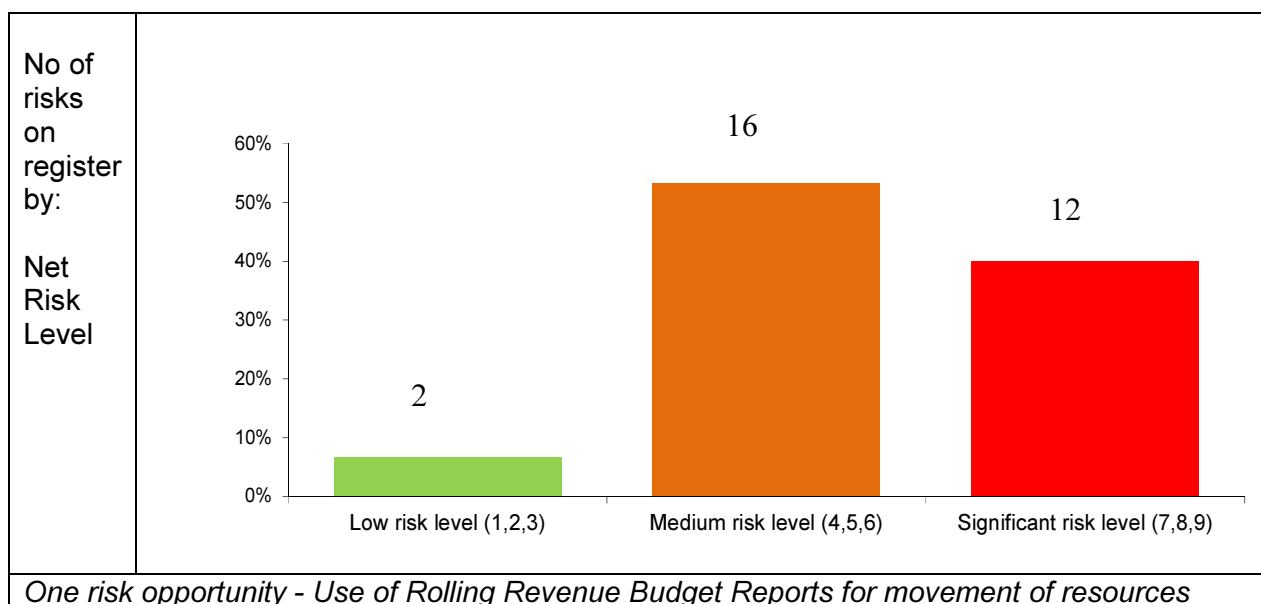
The Community Safety Partnership are currently working with the Police on new ways of capturing crime data. This may change the way the above indicators are currently reported

4.2 Service improvements plans



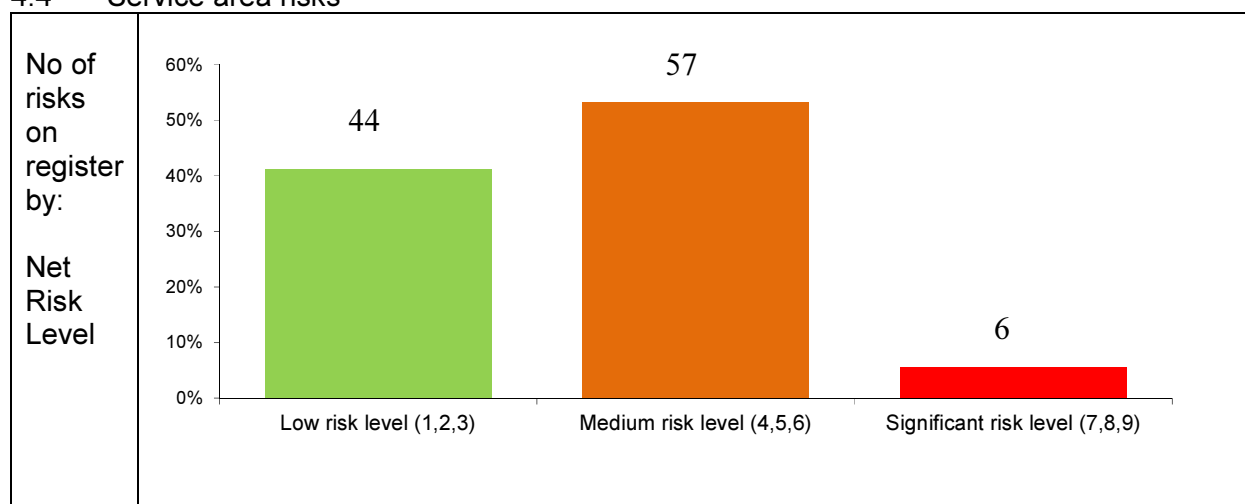
4.2.1 Details of Service Improvement Plans that show a status of “slippage” at year end are provided at appendix 1

4.3 Corporate/Strategic risks



4.3.1 Details of significant (score of 7, 8, or 9) Corporate risks are provided at appendix 2

4.4 Service area risks



4.4.1 Details of significant (score of 7, 8, or 9) service risks are provided at appendix 3

5. FINANCIAL IMPLICATIONS [KP]

None

6. LEGAL IMPLICATIONS [AB]

None

6. CORPORATE PLAN IMPLICATIONS

The report provides an update on the achievement of the Council's vision and revised Corporate Plan 2013 - 2016. The issues covered in this report relate to, and support the achievement of all the Council's Strategic Aims:

- Creating a vibrant place to work and live
- Empowering communities
- Supporting individuals
- Providing value for money and pro-active services

7. CONSULTATION

Each Service Manager has contributed information to the report and the performance outturn information is available on the Intranet via the TEN system

8. RISK IMPLICATIONS

It is the Council's policy to proactively identify and manage significant risks which may prevent delivery of business objectives.

This report summarizes all risks, strategic and operational (SIP) and therefore considers the risk implications with regards to the Corporate Plan.

9. KNOWING YOUR COMMUNITY – EQUALITY AND RURAL IMPLICATIONS

Equality and Rural implications are considered as part of the implementation of the Corporate Plan 2013-16.

10. **CORPORATE IMPLICATIONS**

None

Background papers: None

Contact Officer: Cal Bellavia 📞5795

Executive Member: Councillor Ms BM Witherford